

Take the 2019 Fraud, Waste, and Abuse mandatory Provider training!

The yearly mandatory Fraud, Waste and Abuse training presentation is online on Keystone First's dedicated web page addressing fraud, waste, abuse and mandatory screening information.

The training can be accessed at www.keystonefirstpa.com→Provider→Resources→Manuals, guides and training→Fraud, Waste, Abuse and Mandatory Screening Information.

Please note after you have completed the training, complete the attestation at www.surveymonkey.com/r/9MQ7S8F.

Other topics included on the site are:

- Information on Screening Employees for Federal Exclusion
- How to report fraud to Keystone First
- How to return improper or over-payments to Keystone First

Fraud Tip Hotline

If you or any entity with which you contract to provide healthcare services on behalf of Keystone First become concerned about or identify potential fraud or abuse, please contact us by:

- Calling the toll-free Fraud, Waste and Abuse hotline at 1-866-833-9718.
- Emailing fraudtip@amerihealthcaritas.com
- Mailing a written statement to:

Special Investigations Unit
Keystone First
200 Stevens Drive
Philadelphia, PA 19113

For more information about medical fraud and abuse, please visit the Pennsylvania Department of Human Services' website at www.dhs.pa.gov.

Fraud, Waste, and Abuse Tip Hotline: 1-866-833-9718, 24 hours a day, seven days a week. Secure and confidential. You may remain anonymous.

August 2019

Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.