

February 12, 2020

Important Clinical Laboratory Improvement Amendments (CLIA) Claims Filing Information

To ensure the accuracy, reliability and timeliness of patients' test results, the Centers for Medicare & Medicaid Services (CMS) requires that laboratories, including physician office laboratories, meet applicable federal requirements and have a CLIA certificate to operate. Providers that perform laboratory testing are required to indicate their CLIA ID number when submitting professional claims to Keystone First and Keystone First Community HealthChoices (CHC).

Therefore, effective April 1, 2020 professional claims submitted for laboratory services will be validated for the following to be processed and paid:

- Is the lab code submitted subject to CLIA requirements?*
- Is there an active CLIA number on the claim? (see below for correct fields)
- Is the lab code billed within the scope of the CLIA certification number submitted on the claim?

*Codes appearing on the CMS clinical waiver list should be billed with a QW modifier. Failure to do so will result in claim payment denials.

Please note that it is the responsibility of providers to make sure the laboratory tests performed are within the scope of their certification and that they have a valid (not expired) CLIA number.

For electronic and paper professional claims, please enter your CLIA ID numbers in the fields indicated below:

- For the 837 professional electronic claim submission: Please enter your CLIA ID number in Loop ID 2300, segment/data element REF2
- For the CMS 1500 paper form, please enter your CLIA in field 23 (titled prior authorization number).
- It is not necessary to indicate your CLIA ID number on institutional claims.

For additional information regarding CLIA, applying for or renewing a certificate, or regarding assigned test complexity levels, please visit the CMS [CLIA website](#).

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-800-521-6007.