



April 30, 2020

Dear Keystone First/Keystone First Community HealthChoices Provider,

To reduce the burden on providers and patients during the COVID-19 pandemic, Keystone First and Keystone First Community HealthChoices (CHC) will follow the guidelines recently released by the Department of Human Services regarding the authorization requirements for Computed Tomography (CT) scans.

Effective for dates of service April 9, 2020 and beyond Keystone First and Keystone First CHC will not require an authorization for a CT scan of the chest. This authorization policy will be in place while a valid disaster declaration authorized by the Governor for the COVID-19 virus remains in effect.

Any of the following three codes listed below will not require prior authorization:

- 71250- Computed tomography, thorax; without contrast material
- 71260- Computed tomography, thorax; with contrast material(s)
- 71270- Computed tomography, thorax; without contrast material, followed by contrast material(s) and further sections

While the authorization requirements will be suspended for claim payment purposes as specified above, services may be subject to a retrospective review for medical necessity.

Important reminders:

- Continue to call National Imaging Associates (NIA) at 1-800-642-2602.
- NIA will record the CT scan request and provide you with an automatic approval and associated number.
- Submit the approval number on the claim with any of the three codes listed above.
- Include a CR (catastrophe/disaster related) modifier on the detail line with any claims for dates of service March 1, 2020 and after.
- If a claim has already been submitted for services without a CR modifier, there is no need to resubmit the claim.

We are adjusting our systems as quickly as possible to enable you to bill and be reimbursed for the services above and will keep you updated on our progress.

Thank you for your partnership and care of our Members and Participants as we work together through this challenging health situation. If you have any questions, please contact your Provider Account Executive.

Sincerely,

Denise Ameye, Director Provider Network Management