



To: Keystone First/Keystone First Community HealthChoices (CHC) Providers

Date: September 1, 2020

Subject: New Multiple Therapy Reduction Policy

Summary: POLICY CHANGE: In alignment with the Centers for Medicare and Medicaid Services (CMS) reimbursement policy on Multiple Therapy Procedures, Keystone First and Keystone First CHC will follow the reimbursement policy for multiple therapy services provided on a single service date, for the same individual, by the same provider (as identified by their NPI), effective October 1, 2020.

Keystone First and Keystone First CHC provides reimbursement only for those services that are furnished in the most appropriate and cost-effective setting for the member's medical needs and condition.

Effective October 1, 2020, Keystone First and Keystone First CHC will reimburse physical, occupational, and speech therapy services reported by the same provider, for the same individual, on the same date of service according to the following guidelines:

- The procedure code with the highest total allowance is eligible for reimbursement at 100 percent (100%) of the provider's applicable contracted rate.
- Each subsequent procedure code will have a 30 percent (30%) reduction applied to the provider's applicable contracted rate when performed for the same individual, on the same date of service, by the same provider or practice.

Multiple therapy procedure reduction does not apply to claims submitted for children six years of age or younger.

Questions:

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-800-521-6007.