Keystone First Family of Health Plans 200 Stevens Drive Philadelphia, PA 19113



The 2019 American Dental Association (ADA) claim form is required effective June 1, 2023

Keystone First/Keystone First Community HealthChoices/Keystone First VIP Choice will follow the billing guidelines issued by the PA Department of Human Services (DHS), Medical Assistance bulletin 17-23-01 regarding the requirement to submit the ADA claim form – version 2019.

Therefore, effective **June 1, 2023**, all claims and authorization requests, regardless of date(s) of service, must be submitted on the 2019 ADA claim form. Any claim submitted on the 2012 (or older) ADA claim form on or after June 1, 2023 will be rejected.

2019 ADA claim forms can be ordered from the ADA either by calling **1-800-947-4746** or by accessing the ADA web site at https://catalog.ada.org/catalog.

Please work with your electronic claims clearinghouse to comply with this change. Also, please be advised that use of the Scion Provider Web Portal to submit a claim is free and no changes or forms are necessary for offices utilizing this method. This is an easy and cost savings advantage to your office. Please consider this submission process in the future.

May 2023