







То:	Keystone First/ Keystone First Community HealthChoices (CHC) Providers
Date:	March 22, 2023
Subject	Change Healthcare User Guide Link Updates

Effective 3/31/23, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links will no longer work beginning 3/31/23. Please visit www.keystonefirstpa.com \rightarrow Providers \rightarrow Claims and billing \rightarrow Electronic claims submission, payment, and remittance advice services or www.keystonefirstchc.com \rightarrow For Providers \rightarrow Claims and billing \rightarrow Electronic claims submission, payment, and remittance advice services for the updated links.

Please note: if you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links, which can be found at <u>www.keystonefirstpa.com</u> \rightarrow Providers \rightarrow Claims and billing \rightarrow Electronic claims submission, payment, and remittance advice services or <u>www.keystonefirstchc.com</u> \rightarrow For Providers \rightarrow Claims and billing \rightarrow Electronic claims submission, payment, and remittance advice services.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-800-521-6007.**

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