To: Keystone First/Keystone First Community HealthChoices (CHC) Providers

Date: July 10, 2023

Re: Electronic Visit Verification System Soft Launch

Section 12006(a) of the 21st Century Cures Act ("Cures Act") and the Centers for Medicare & Medicaid Services ("CMS") require states to begin using an Electronic Visit Verification ("EVV") System as a means to detect or prevent fraud, effective January 1, 2021, for all Medicaid funded Personal Care Services ("PCS"). **Effective January 1, 2024, the EVV mandate will extend to Home Health Care Services ("HHCS")** that require an in-home visit.

To assist Providers with the Cures Act requirement, Keystone First and Keystone First CHC will continue its relationship with HHAeXchange and will be going live, with a **soft launch, on August 14, 2023**.

The following HHCS information must be recorded in the EVV System:
1. The type of service provided;
2. The name of the individual receiving service;
3. The date of service delivery;
4. The location of service delivery;
5. The name of the individual providing the service; and
6. The time the service begins and ends.

Providers who submit Home Health claims August 14, 2023 and beyond and don't have EVV information will have their claim line paid but receive a message indicating the claim line would have been denied without EVV information.

Please note the following code update for EVV Home Health Services:

G0156	U8	Home Health Aide, Per Visit. Not to be used for Pediatric Shift Care

We understand that some agencies may have an enterprise EVV System in place. Our intention is not to replace the EVV System you already have, but to confirm that we are able to collect the HHCS information for Keystone First and/or Keystone First CHC and to provide options for Providers to make this process as seamless as possible. One of the options HHAeXchange will provide, is a free EVV solution to manage EVV compliance for the Members/Participants you serve.

HHAeXchange will offer training and linking support to Providers on July 11 – July 13, 2023. For more information on training and how to register, please visit their website below under training.

If you have questions regarding EVV please contact your Account Executive. For questions or help regarding HHAeXchange use the Provider Support Portal or visit their website at https://hhaexchange.com/pa-home-health/.