



Keystone First



Keystone First
Community HealthChoices



The summer issue of our provider newsletter, *Connections*, is now online!

Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce the availability of the summer issue of our provider newsletter, ***Connections***.

Connections is your link to important provider news, updates, and resources. We hope you find this issue informative and welcome your comments or suggestions. You can reach us at provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

To access the current and past issues of *Connections* visit the Provider Center at www.keystonefirstpa.com > **Providers > Resources > Communications > Provider newsletters** and www.keystonefirstchc.com > **For Providers > Resources > Communications > Provider newsletters**.

Highlights of this issue include:

- Updated provider manuals and claims filing instructions are now available online
- Important reminders regarding fraud, waste, and abuse
- 2024 Provider Satisfaction Survey summary
- Formulary changes
- Save time! Submit all your pharmacy prior authorization requests online
- Language and translation services

To receive future issues of *Connections* and other important plan news and notifications via our free email service. Just self-register on the Provider Center at www.keystonefirstpa.com > **Providers > Sign up for email alerts** or www.keystonefirstchc.com > **For Providers > Sign up for email alerts**.

July 2025

Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.