



**Keystone First, Keystone First Community HealthChoices (CHC), and Keystone First – CHIP are pleased to announce that the 2026 Medical Provider Claims Filing Instructions are now available online.**

Some important updates:

- Updated Optum/Change Healthcare contact info: 1-800-527-8133
- Corrected segment information for Field 18 on CMS-1500 Form from DPT01 to DTP01
- Updated Keystone First CHC Clinical Provider Appeals Department address

You can access the 2026 Medical Provider Claims Filing Instructions on our websites at:

<http://www.keystonefirstpa.com> → Providers → Claims and billing → Claims filing instructions

<http://www.keystonefirstchc.com> → For Providers → Claims and billing → Claims filing instructions  
for medical providers

<http://www.keystonefirstchip.com> → Providers → Claims and billing → Claims filing instructions

If you have questions about this notice, please contact Provider Services at **1-800-521-6007** or your Provider Account Executive.

April 28, 2026