

To: Keystone First/Keystone First Community HealthChoices Providers

Date: May 5, 2026

Re: Federally Qualified Health Centers (FQHCs)/Rural Health Clinics (RHCs) Community Health Worker Enrollment in the Medical Assistance Program

Effective April 18, 2026, Community Health Workers (CHWs) may enroll in the Medical Assistance (MA) Program to provide services to MA managed care beneficiaries, as outlined in the Pennsylvania Department of Human Services (DHS) Medical Assistance Bulletin (MAB) 08-26-50.

DHS will enroll individuals certified by the Pennsylvania Certification Board (PCB) as a Certified CHWs, Provider Type 13 (Non-Traditional Provider) with a Provider Specialty Code of 139.

CHW services will be reimbursed in accordance with DHS guidelines:

- Services must be billed using CPT code 98960-U2: individual patient self-management training, 30 minutes.
- Reimbursement is set at \$25 per 30-minute increments, limit of three per year.
- CHW services are only payable as outlined by DHS MAB 08-26-50 and are distinct and separate from a T-code billed by another provider on the same date of service.
- Diagnosis requirement and frequency will be monitored to confirm requirements are met.

To review the MAB in its entirety, please visit <https://www.pa.gov/agencies/dhs/resources/for-providers/bulletin-search#sortCriteria=%40copapwpissuedate%20descending>.

If you have any questions regarding this notice, please contact your Provider Account Executive.