Keystone First
200 Stevens Drive
Philadelphia, PA 19113

To: **Keystone First Home Health Providers**

Date: **October 29, 2026**

Re: **Nursing Supervisory Visits associated with Home Health Aide services**

Keystone First is committed to ensuring that covered services are provided in accordance with applicable State contractual and procedural regulatory requirements, medical necessity standards, and established reimbursement policies. We are notifying you of an upcoming change to reimbursement for Nursing Supervisory Visits associated with Home Health Aide services.

Effective December 1, 2026, Keystone First will **no longer reimburse separately for Nursing Supervisory Visits that are performed solely to satisfy supervisory requirements for Home Health Aides.** These supervisory visits are considered part of the provider's responsibility for training, oversight, and management of aide services and therefore will not be eligible for separate reimbursement. Claims identified as Nursing Supervisory Visits performed solely to meet Home Health Aide supervisory requirements, may be subject to:

- Claim denial;
- Recovery of overpayments; and/or
- Retraction of previously paid claims, as permitted under applicable program requirements.

Keystone First **will continue to reimburse for medically necessary skilled nursing services** when:

- The member has a documented need for skilled nursing care; and
- The nursing service is provided outside of and distinct from Home Health Aide shift services; and
- The service meets all applicable coverage, documentation, authorization (when required), and billing requirements.

As a reminder, providers must maintain complete and accurate medical records supporting all billed services. Keystone First will continue to monitor billing practices through routine pre-payment and post-payment review activities.

If you have questions regarding this change, please contact your Keystone First Provider Account Executive or Provider Services representative.

We appreciate your partnership and your continued commitment to providing high-quality care to our members.

Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.