



Keystone First



**The updated 2026 Keystone First Dental Provider Supplement
is now available online.**

July 16, 2026

Keystone First is pleased to announce the availability of the 2026 Dental Provider Supplement.

Examples of updates and changes include topics such as:

- Provider Web Portal Registration & Introduction: added Next Gen Provider Portal Support contact information.
- Procedures Requiring Prior Authorization: updated language to include that claims will be subject to benefit frequency limitations and standard care guidelines.
- Corrected Claims: added Providers may make corrections to incorrectly submitted claims up to 365 days from the day of DentaQuest's receipt of the claim requiring correction.
- Electronic Claim Submission Utilizing DentaQuest's Provider Portal: updated instructions about how to submit claims via the DentaQuest Provider Portal.
- Dental Services Requiring Prior Authorization or Retrospective Review and Dental Benefit Grid: removed all Procedure codes and eligibility criteria from dental supplement and added path to www.keystonefirstpa.com provider website to access the dental policy 152.101 with a list of services that require prior authorization or retrospective review along with clinical criteria and documentation requirements.

For the complete list of the 2026 supplement updates and changes, and to access the Dental Provider Supplement in its entirety, visit the provider center at:

www.keystonefirstpa.com → Providers → Dental.