

The updated 2026 Keystone First Provider Manual is now available online.

July 16, 2026

Keystone First is pleased to announce the availability of the 2026 Provider Manual.

Examples of updates and changes include topics such as:

- Covered Benefits and Services: Added acupuncture and chiropractic services
- Services Requiring a Referral: added information about the Doula Services Recommendation Form
- Services Requiring Prior Authorization*: Updated services to include acupuncture, select home infusion services, updated select radiological exams and updated DME to include Select DME under \$750. Removed Cardiac and Pulmonary Rehabilitation
- Balance or Surprise Billing: added new section
- Nursing Facility Covered Services: added that if a member needs to be transferred to a nursing facility, the PCP or representative from the transferring hospital should contact the utilization management department within 48 hours.
- The Bright Start® Maternity Program for Pregnant members: added information about doulas.
- Pregnancy, Baby, and Young Child Home Visiting Program: updated that the plan will provide home visiting services to members throughout their entire pregnancy and up to a minimum of 24 months of their child's life.

For the complete list of the 2026 manual updates and changes, and to access the manual in its entirety, visit the provider center at: www.keystonefirstpa.com → Providers → Provider manual and forms.