

To: Keystone First/Keystone First Community Health Choices (CHC) Hospitals

Date: December 1, 2020

Subject: The All Inclusive Clinic Visit CPT code (T1015) when billed with revenue code 510-519 will no longer be reimbursed

Effective January 1, 2021, Keystone First and Keystone First CHC will no longer reimburse the CPT code T1015 (All Inclusive Clinic visit), when billed with revenue codes 510-519.

The Pennsylvania Department of Human Services (DHS) guidelines state:

- The visit fee includes medical services rendered by a physician or under the supervision of a physician, drugs and biologicals administered or provided during the clinic visit and services and supplies commonly rendered without charge and incident to professional services.

We are contracted with your physician network and:

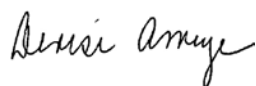
- All office/clinic visits should be billed on a CMS 1500 professional claim with appropriate place of service.
- Hospital outpatient clinics should only bill specific compensable procedure codes performed in the clinic.

Keystone First and Keystone First CHC retrospective claims data analysis has shown multiple instances of non-compliance with the DHS guidelines outlined above, which resulted in incorrect payment and in some cases overpayment. Therefore, to avoid further claim payment issues, effective for dates of service January 1, 2021 and beyond:

1. Office visit and clinic visits should be billed by the contracted physician on a professional claim. A claim line submitted with CPT code T1015 (when billed with revenue codes 510-519) will be denied.
2. Submit claims for services provided in the hospital outpatient clinic following established billing practices.
3. Submit professional claims associated with the services provided in the hospital outpatient clinic separately. These are services not covered under normal office visit payment.

Thank you for your participation in our network and the continued care you provide to our members. If you have any questions regarding this notice, please contact Provider Services at 1-800-521-6007 or your Provider Account Executive.

Sincerely,



Denise Ameye
Director, Provider Network Management