

**To: Keystone First/Keystone First Community HealthChoices (CHC)/Keystone First VIP Choice Providers**

**Date: July 12, 2021**

**RE: Monthly Jiva training sessions offered at no-cost via webinar starting July 19, 2021**

Keystone First, Keystone First CHC and Keystone First VIP Choice is offering no-cost, monthly 2-hour webinar training sessions to help familiarize your practice with Jiva. **Below please find a list of the webinar offerings to help familiarize your practice with the Jiva.**

Sessions are offered in both morning and afternoon formats for your convenience. Sessions are specific to inpatient and outpatient requests; please choose according to the needs of your practice.

Please review the dates and times offered below, then use the registration link to register for your selection. Please register at least one day prior to the session you wish to attend. **Follow this link to register:** <https://www.surveymonkey.com/r/PPMONTHLY>.

Jiva Monthly Training Sessions		
DATE	OUTPATIENT	INPATIENT
July 19, 2021	2 pm to 4 pm EST	9 am to 11 am EST
August 16, 2021	9 am to 11 am EST	2 pm to 4 pm EST
September 27, 2021	2 pm to 4 pm EST	9 am to 11 am EST
October 25, 2021	9 am to 11 am EST	2 pm to 4 pm EST
November 29, 2021	2 pm to 4 pm EST	9 am to 11 am EST
December 13, 2021	9 am to 11 am EST	2 pm to 4 pm EST

Once registered, mark your calendars and look for a confirmation email with details on how to join the webinar. Please plan to join us about 10 minutes before the scheduled start time.

Your Account Executive will be able provide your practice with ongoing assistance and a training manual. If you have any questions about this communication, please contact your dedicated Account Executive or Provider Services at 1-800-521-6007.