

Update: Teledentistry billing for Dental Providers during COVID-19 emergency

As you know in March 2020 - Governor Wolf issued an emergency disaster declaration in response to the presence of the COVID-19 (coronavirus) in Pennsylvania. The guidance encouraged the use of teledentistry when available. Keystone First and Keystone First Community HealthChoices (CHC) would like to provide you with a billing update as well as reminders of the current guidelines.

New: Place of Service (POS) 02 – Telehealth is now able to be used for teledentistry encounters.

The following guidelines still remain in effect, with dates of services on or after March 15, 2020:

- Procedure code **D9995, defined as "Teledentistry - synchronous"** has been added to the Plan's Dental Fee Schedule payable at \$5.00. One per Member/Participant per 14 days per provider.
- Procedure code **D0140, defined as "Limited oral evaluation- problem focused"** has been added to the Plan's Dental Fee Schedule payable at \$30.00 or your currently contracted rate. One per Member/Participant per 14 days per provider.
- **Place of Service (POS) 02** is to be used in conjunction with the codes above and it should be documented in the patients' record that the service was rendered via teledentistry.
- FQHCs and RHCs will be paid their Prospective Payment System (PPS) rate and are **to bill procedure code T1015** to indicate dental visits/encounters rendered via teledentistry.

The codes listed above are applicable to patients who are experiencing true emergencies related to pain, infection, excessive bleeding and trauma. Additionally, the codes are applicable to inbound calls only generated by a Member/Participant or a return call to evaluate for urgent or emergent status. Outreach calls are not eligible for reimbursement.

This notice does not apply to dental hygienists, Public Health Dental Hygiene Practitioners, or other dental staff.

Thank you for your partnership and care of our Members/Participants as we work together through this challenging health situation. If you have any questions, please contact your Dental Account Executive.