

The updated 2022 Keystone First Dental Provider Supplement is now available online.

September 8, 2022

Keystone First announces the availability of the 2022 Dental Provider Supplement.

Examples of updates and changes include topics such as:

- Dental Benefits: Revised list of dental services that are covered when Medically Necessary
- Missed Appointments: Referred Provider to Provider agreement for responsibilities regarding missed appointments
- Retrospective Review: added language stating there is a list of services which only requires retrospective review in Clinical Criteria for Prior Authorization of Routine Treatment and Emergency Treatment section
- Revised amount of formats to receive claims submission to three
- Reporting and Preventing Fraud, Waste and Abuse: updated Special Investigations Unit address
- Updated that patient records must be kept for a minimum of 10 years from the date of the last dental entry

For the complete list of the 2022 supplement updates and changes, and to access the supplement in its entirety, visit the provider center at: www.keystonefirstpa.com → Provider → Resources → Dental.