

The Summer issue of our provider newsletter, *Connections*, is now online!

Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce availability of the second issue of our provider newsletter, *Connections*.

Connections is your link to important provider news, updates, and resources. We hope your practice finds this issue informative, and we welcome any comments or suggestions you may have at:

provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

This, and previous issues of *Connections* can be accessed at:

www.keystonefirstpa.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

www.keystonefirstchc.com > [For Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

Highlights of this issue include:

- Updated provider manuals and Claims Filing Instructions are now available online
- Quality and Utilization Management department updates
- Quality improvement updates
- Fraud, waste, and abuse
- Beware of phishing scams – don't take the bait!
- Provider Satisfaction Survey summary
- Important: formulary changes
- How can we help: language and translation services

You can receive future issues of *Connections* and other important plan news and notifications via our free email service. Just self-register on the provider center at:

www.keystonefirstpa.com > [Providers](#) > [Sign up for email alerts](#) or www.keystonefirstchc.com > [For Providers](#) > [Sign up for email alerts](#)

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