



# Keystone First

Coverage by Vista Health Plan,  
an independent licensee of the Blue Cross and Blue Shield Association.

<b>2024 Keystone First Dental Supplement Updates</b>	<b>Page</b>
<b>Covered Benefits</b>	
Medically Necessary Dental Services for Members under 21 years of age: Removed language for Members under 21 years of age who require Medically Necessary dental services not listed as a covered service or beyond the current limits; the dentist should request a waiver through the 1150 Administrative Waiver (program exception) process.	13-14
Payment for Non-Covered Services: Removed language indicating the utilization of the 1150 Administrative Waiver process for Members 21 years of age or older	14
Electronic Attachments: added Vyne Dental information	14
<b>Prior Authorization, Retrospective Review, and Documentation Requirements</b>	
Updated Medically Necessary Medical Assistance Program Standards	15
<b>Claim Submission Procedures</b>	
Continuation of Care: Added language the Plan provides continuing coverage of care for Members who are engaged in an ongoing course of treatment with a non-participating Practitioner or Provider to promote continuity of care.	25
<b>Health Insurance Portability and Accountability Act (HIPAA) and Fraud, Waste and Abuse</b>	
Reporting and Preventing Fraud, Waste and Abuse: Updated mailing address for written statements to Special Investigations Unit and updated mailing address to report suspected Fraud, Waste and Abuse	28-29
<b>Important Notice for Submitting Paper Authorizations and Claims</b>	
Added sections: Electronic Claim Submission Utilizing Plan's Website, Electronic Claim Submission via Clearinghouse and Paper Claim Submissions.	34
<b>Health Guidelines-Ages 0-20 Years</b>	
Updated periodicity recommendations table from the Academy of Pediatric Dentistry	36
<b>Clinical Criteria for Prior Authorization of Routine and Emergency Treatment</b>	
Updated list that requires Authorization/Retrospective Review	38-46
Updated the documentation requirements for Comprehensive orthodontic services (D8080)	46
Updated Dental Benefits Grid	47-69