

August 17, 2020

Important information regarding the Keystone First Quality Enhancement Program (QEP)

Keystone First would like to thank you for the care that you and your staff have continued to provide to our members during this ongoing COVID-19 pandemic. In recognition of the unusual and difficult time we have found ourselves in, and to allow you an opportunity to earn incentive payments through the QEP, we are making the following update to the program:

Keystone First will continue to leverage the 2019 QEP measure targets for the 2020 QEP program year. The complete details of the 2019 QEP measure targets are as follows:

“Target” cycles 1 – 4 example PMPMs

Quality measures	Q1	Q2	Q3	Q4
Adolescent Well-Care Visits	24.56%	42.95%	56.77%	58.75%
Ambulatory Care — ED Visits (Adult)*	37.94	59.08	77.87	81.14
Ambulatory Care — ED Visits (Child)*	24.59	35.75	48.42	50.05
Comprehensive Diabetes Care - HBA1c Poorly Controlled (>9%)	58.57%	47.81%	41.56%	40.45%
Controlling High Blood Pressure	13.47%	15.85%	20.20%	23.23%
Med Management for People with Asthma (HEDIS) — Total 75% Covered	11.85%	30.37%	44.14%	46.75%
Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life	39.77%	59.07%	74.68%	76.24%
Well-Child Visits in the first 15 Months of Life (six or more visits)	42.61%	49.83%	52.36%	52.76%

*Ambulatory Care is a per 1,000 rate measure.

For the new 2020 measures mandated by the Department of Human Services (DHS), which are: Lead Screening, Developmental Screening in First 3 Years & Reducing Potentially Preventable Readmissions), we have established a 4th cycle target by using the network rates (see below):

Keystone First New 2020 Measure Targets

“Target” cycles 1 – 4 example PMPMs

Quality measures	Q1	Q2	Q3	Q4
Developmental Screening in First Three Years	*****	*****	*****	56.92%
Lead Screening	*****	*****	*****	80.01%
Reducing Potentially Preventable Readmissions	*****	*****	*****	16.07%

These changes will be made and reflected in the 2020 QEP manual. Once finalized, a revised manual will be posted on the QEP section of the provider website.

We thank you again for your participation in our network and the commitment to care of our members. If you have any questions about this notice, please contact your Provider Account Executive.