

Our December issue of *Connections* is now available online!

Keystone First and Keystone First Community HealthChoices are pleased to announce the availability of the third and final edition of our provider newsletter for 2019, *Connections*! We hope your practice finds this issue educational and helpful.

We welcome any comments or suggestions you may have. Send them to us at:

Keystone First: provider.communications@keystonefirstpa.com

Keystone First Community HealthChoices: provider.communications@keystonefirstchc.com

This edition covers topics such as:

- Important changes coming January 1, 2020 to the preferred drug list
- Formulary updates.
- Submission of all claims data when no payment is due.
- Tips for providing Culturally and Linguistically Appropriate Services (CLAS) to Chinese patients.
- Keystone First's symposium on social determinants of health.

You can access the newsletter at:

Keystone First: www.keystonefirstpa.com → Providers → Resources → Communications → Provider newsletters.

Keystone First Community HealthChoices: www.keystonefirstchc.com → Providers → Resources → Communications → Provider newsletters.