



# Keystone First

Coverage by Vista Health Plan,  
an independent licensee of the Blue Cross and Blue Shield Association.

## Orthodontic Continuation of Care

The Orthodontic Continuation of Care (OCOC) process is for Keystone First members who meet the following criteria:

- Banded and receiving active comprehensive orthodontic care **and**
- Changing while in mid-treatment from one orthodontic provider to another or
- Moving from another Managed Care Organization (MCO) to Keystone First or
- Were private pay, commercially insured, or coming from another state's Medicaid program.

### Submission Process

1. Submit OCOC requests to:  
Keystone First  
Continuation of Care  
PO Box 1383  
Milwaukee, WI 53201
2. Include the following documentation:
  - ✓ 2019 ADA form marked "Continuation of Care Request"
  - ✓ A copy of the original approval
  - ✓ The initial banding date
  - ✓ History of treatment: How many D8670s were completed on the case?
  - ✓ Were D8670 payments received monthly or quarterly?
  - ✓ How many D8670s are remaining on the case?

**Important note:** Members who are not banded must be evaluated under the current Orthodontic guidelines for Pennsylvania Medicaid approval. Please follow process below:

- A new authorization for D8080 with the ORIGINAL records will need to be submitted to the normal authorization submission address.
- Submit any non-consumed Comprehensive Orthodontic (D8080) authorization approval, if applicable
- Requests can be submitted via the web portal (<https://pwp.sciondental.com/PWP/Landing>), electronic submission via clearinghouse or paper submission at:

Keystone First – Authorizations  
PO Box 2083  
Milwaukee, WI 53201